

# In-house Payment Lockbox by Genus Technologies



16,203+  
7,410+  
4,991+  
2,007+

Streamline your payment processing with In-house Payment Lockbox for Tungsten TotalAgility, by Genus Technologies.

Eliminate the costs and delays of third-party lockbox services while gaining full control, automation, and speed for customer payment processing.

## Quick Overview:

- Automates check capture, deposit creation, and transmission of Check 21 Act-compliant Image Cash Letters (ICLs).
- Reduces reliance on outside lockbox providers—cutting costs and delays.
- Ensures accuracy with automatic disbursement across open invoices using business rules.
- Simplifies reconciliation with batch management and ERP/financial system integration.
- Provides operators with real-time visibility to resolve exceptions directly within TotalAgility.

## Overview

The In-house Payment Lockbox for TotalAgility from Genus Technologies enables businesses to avoid the inevitable costs, delays, and inefficiencies experienced when using outside lockbox services or manually processing customer payments.

Customer checks automatically apply to outstanding balances, and at an appointed time of day, the In-house Payment Lockbox generates a Check 21 Act-compliant Image Cash Letter (ICL) and digitally transmits a deposit to the client's bank.

## Features

- > Captures payment and deposit information directly from the customer's check and any related payment documentation (e.g., bill stubs, remittance advice) using TotalAgility IDP features.
- > Implements traditional accounting batch management, allowing for simple balancing, efficient reconciliation, and tight controls.
- > Automatically disburses payments across the customer's open invoices using customizable business rules.
- > Enables operators to research payment application and matching issues within the TotalAgility workflow environment when a payment is not resolved by the automatic disbursement rules.
- > Easily integrates with virtually any ERP or financial software package.
- > Exports images and other content artifacts to virtually any content services or ECM platform.

**TotalAgility and In-house Payment Lockbox make it simple to transition away from the costs, complexities, and delays associated with bank or commercial lockbox services.**

## Benefits

- > Adds automation and control to in-house payment processing.
- > Reduces costs by eliminating the need for bank or commercial lockbox services.
- > Reduces costs associated with depositing physical checks.
- > Improves payment processing speed.

## Technical Details

### Inputs

In-house Payment Lockbox ingests checks and related customer payment content.

### Outputs

In-house Payment Lockbox creates and digitally transmits Check 21 Act-compliant deposit information.

[Reach out to sales@genustechnologies.com to learn more.](mailto:sales@genustechnologies.com)

## ABOUT GENUS TECHNOLOGIES

Genus Technologies is a highly collaborative systems integrator and solution provider with over 25 years of expertise in solving complex digital transformation challenges. Our services expand to assist organizations as a vendor-neutral expert for analysis, design, planning, and implementation for Intelligent Automation, Document Automation, Content Services, and Digital Asset Management.

Genus Technologies listens to your needs and collaborates with your teams to accelerate business processes, optimize workforce performance, drive competitive advantage, and eliminate risk.

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